

# Service Technician



**MIDDLETOWN**  
TRACTOR SALES



**JOHN DEERE**

## Position Specifics:

**Reports to:** Shop Foreman and Location Manager

**Supervises:** None

## Purpose:

Independently performs advanced diagnostics, service repairs and maintenance work on customer and/or dealer-owned agricultural and turf equipment. May require some direction or guidance from the Service Manager, Service Location Manager, or Shop Foreman.

## Responsibilities:

- Performs advanced diagnostics and repairs on agricultural and turf equipment
- Participates in Service Training programs required for the development of skills and knowledge
- Maintains current knowledge of John Deere and competitive products
- Maintains condition of vehicles, inventory, tools and equipment
- Maintains a clean work area and performs work in a neat and orderly fashion
- Follows all safety rules and regulations in performing work assignments
- Completes all reports and forms required in conjunction with work assignments
- Accounts for all time and all material used in performing assigned duties
- May perform diagnosis and repair in the field
- Performs all other tasks as directed by the Shop Foreman or Service Manager

## Experience, Education, Skills and Knowledge:

- 3+ years of experience performing service repairs
- Ability to perform advanced repairs and maintenance using special tools and equipment following Technical Manual procedures
- Advanced knowledge of mechanical, electrical and hydraulic systems used in the repair of agricultural and turf equipment
- Ability to lift at least 75 lbs. repeatedly
- Understand schematics and equipment manuals
- Self starter and self motivated
- Hands on learning
- Must enjoy getting dirty and laughing with others
- High School Diploma or equivalent experience required; Associates degree preferred